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*One Step Ahead of Tomorrow's Standards*

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## About PLS

### One Step Ahead of Tomorrow's Standards!<sup>TM</sup>

Professional Learning Services, LLC is proud to serve dental professionals for 23 years by providing quality continuing education and consulting services nationwide.

Course announcements are published annually and new course listings are posted at <http://www.pls.org>. Visit the PLS website and discover over 100 online and correspondence courses.

PLS is an approved sponsor of continuing education by the Academy of General Dentistry, PACE (June 1, 2007 - May 31, 2011). Courses are recognized by the American Academy of Dental Hygiene, Inc. (January 1 – December 31, 2010) and the Dental Assisting National Board, Inc. (DANB) through the AGD PACE. Please check with your state requirements for class and home study course acceptance.

Access to professionally respected resources allows PLS to host superior courses at competitive prices with unbiased, scientifically sound content. All speakers are required to disclose any conflicts of interest. PLS is independent of any corporate entities.

Services include:

- Speaker and event arrangements
- DH Update/ Refresher
- CPR and AED instruction
- Course approval
- Professional skills consultant
- Lunch and Learn CEUs



### Joyce Turcotte, RDH, M.Ed., FAADH, President & CEO

A successful entrepreneur and leader in the profession, Joyce developed Professional Learning Services, LLC in 1987. Teaching, consulting, clinical practice, and professional service are the basis of her career. She has served in leadership positions in two dental hygiene organizations and received honors and awards for her services. Joyce's teaching experience includes courses in dental hygiene, education, CPR and online instruction. Joyce is a Fellow in the American Academy of Dental Hygiene, Inc.

## CT REGULATIONS FOR CONTINUING EDUCATION

PLS is an approved CE provider for Dentists, Hygienists and CDAs.

**FOR ALL:** Federal OSHA regulations require health care workers to take an annual update on blood borne pathogens tailored to their dental office settings. (PLS provides an overview of areas to address on this topic as a home study course and awards 2 CEUs).

**HOME STUDY:** At this time, CT recognizes home study CEUs for Dentists ONLY. CDAs earn credit for home study through their association from the DANB, Inc. RDHs with licenses outside of Connecticut may take the home study courses for credit according to their State regulations. CT home study course regulations for RDHs may change within a year. Check the PLS website for updates.

**FOR DENTISTS:** Renewal requires twenty five hours of continuing education within the preceding two year period and must include at least one hour of training or education in: **infectious diseases including HIV and AIDS, access to care, risk management, care of special needs patients and domestic violence, including sexual abuse.** See current offerings for qualifying courses.

**FOR RDHs:** CPR (Healthcare Provider Level) is a course prerequisite for local anesthesia and is available through PLS. Contact PLS for further information.

## PLS Continuing Education Series



### DENTAL HYGIENE REFRESHER PROGRAM (DHRP) (30 CEUs)\*

#6010B April 22 – 25, 2010 OR #6010C October 14 –17, 2010  
Stratford, CT (travel directions #2)

\*40 CEUs in MA

Joyce Turcotte RDH, M.Ed., Course Director (See bio on page 1)

This uniquely tailored program, offered several times a year on selected dates, is designed for dental hygienists to update skills and knowledge of current standards for clinical practice. This hands-on program focuses on theory and clinical practice in patient/client care. Some state boards and agencies, with applicant pre-authorization, have accepted this program as a license re-entry requirement in lieu of retaking a regional board and/or for CE credit\*. All applicants are pre-qualified and pre-requisites are contingent upon qualifications.

\*Sections of this course may be taken for continuing education.

Call (203) 261-2857 for details and future dates.

### BASIC LIFE SUPPORT: CPR

Health Care Provider Level (Cert/Recert)

(5 CEUs & 2 year AHA card) \$90

Stratford, CT (travel directions # 2)

#2010A Sunday, March 14, 2010 9:00 am - 1:00 pm

OR

#2010B Sunday, April 25, 2010 9:00 am - 1:00 pm

OR

#2010C Sunday, October 17, 2010 9:00 am - 1:00 pm

This course includes new techniques and guidelines for:

- Rescue breathing
- AED (automated external defibrillation)
- CPR
- Airway obstruction

Text, AHA card, rescue barrier and CEUs are provided. Confirmations, travel directions and reading materials are mailed with advanced registration. A variety of rescue barriers will be available for purchase at the course. Training provided by AHA authorized instructors with dental, medical or EMT backgrounds.



Practicing CPR

## INTRODUCING ONLINE COURSES

Professional Learning Services is proud to offer a complete catalogue of over 100 online and correspondence CEUs for Dentists, Dental Hygienists and Dental Assistants at affordable prices. Check for your state's CEU acceptance at [www.pls.org](http://www.pls.org).

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## PLS Continuing Education Series

### DENTAL HYGIENE CLINICAL BRUSH UP: A Hands-On Course (8 CEUs/12 in MA) \$595 (\$625 after March 1, 2010)

#6010A Sunday, March 14, 2010 (deadline is March 4)  
8:00 am - 4:30 pm (instruments, materials and lunch included with tuition)  
Brush and Floss Dental Center (travel directions # 2)  
Joyce Turcotte, RDH, M.Ed.; Course Director, 203-261-2857; [jturcotte@pls.org](mailto:jturcotte@pls.org)

This course is designed for the:

1. non-practicing (<5 years) dental hygienist seeking a clinical update to prepare for employment.
2. practicing dental hygienist updating/improving clinical skills for current or employment change.
3. dental hygienist complying with State requirements for CEUs or Board preparation.

This course provides current theory and clinical practice for the dental hygienist interested in improving their clinical techniques, posture and positioning through advanced principles of instrumentation, power and hand instrument selection and design. Experienced Dental Hygiene Clinical Instructors coach course participants individually in a clinic facility through a peer practice scenarios.

Enrollment process and procedures:

1. Register online or by phone-203-261-2857.
2. Confirmation and registration packet will be sent upon enrollment.
3. Complete and return registration information, a copy of a current CT license and malpractice insurance.\*\*

\*\*For unlicensed CT dental hygienists, additional arrangements will be required. Please contact us for details.

**Faculty:** experienced clinical instructors with diverse backgrounds in dental hygiene, education, public health and industry.

**Hotel Lodgings:** Homewood Suites, 6905 Main St.; Stratford, CT 06614; "PLS Block" \$89 plus tax per night.  
For reservations, contact: [Clare\\_Pusateri@hilton.com](mailto:Clare_Pusateri@hilton.com) (203)377-3322

Dental Assisting training in four handed dentistry, X-Ray certification for the DANB exam and externship arrangements at area dental offices. A Dental Assisting Refresher course is also offered for experienced dental assistants.

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Laura Benedetto Collins, Director/Instructor

(203) 253-3520

## PLS Continuing Education Series

### I. BOOMERS & SENIORS: LIVING LONGER AND HEALTHIER- IS YOUR PRACTICE READY? II. CHILD & ADOLESCENT HEALTH: NEW CHALLENGES FOR THE 21st CENTURY (7 CEUs and lunch) \$165



#110AP Friday, March 19, 2010 8:30 am – 4:00 pm  
Courtyard Marriott, Cromwell, CT (travel directions #6)

**I. Session:** This course is designed to provide the dental team with research and information to understand and recognize the overall health needs and expectations of Baby Boomers and Senior citizens and provide them with quality care and patient service. Strategies for oral health interventions will be included.

The participant will:

- understand the societal and social impact of aging.
- identify the chronic diseases and conditions affecting those over age 45.
- discuss the potential links between oral and systemic health.
- recognize how physical limitations affect daily self-care.
- evaluate the self-care measures available for the reduction of gingivitis and bleeding and recommend products/regimens appropriate to need.

**II. Session:** This course is designed to supply practitioners with current research and information on the new health challenges facing children and adolescents. The implications from the early-age adoption of adult behaviors and habits on health and life longevity will be discussed. Strategies for oral health interventions will be included.

The participant will:

- identify the chronic diseases and conditions affecting children today.
- discuss the impact of nutrition and physical activity on obesity and diabetes.
- describe the impact of active and involuntary smoking on general health.
- list the effects of diabetes, obesity, smoking, and asthma on oral health.
- understand the emerging link between HPV and oral cancer.
- evaluate the measures available for caries and gingivitis reduction and recommend products/regimens appropriate to need.

**Speaker:** Carol A. Jahn, RDH, MS, Manager of Professional Education and Communications for Water Pik, Inc. She is a nationally recognized speaker, educator, clinician, author, and active member of the ADHA.

Support Sponsor: Water Pik, Inc.

waterpik

### DRUGS ON THE STREET: ORAL MANIFESTATIONS AND DENTAL IMPLICATIONS (4 CEUs and continental breakfast) \$110



#120AM Saturday, March 27, 2010 9 am – 12:30 pm  
Courtyard Marriott, Waterbury, CT (travel directions #5)

Recognizing and understanding the abuse of both licit and illicit substances by their patients is critical for the dental team in order to effectively and safely plan and render dental therapy. This course is designed to provide dental professionals with an overview of the most common substances of abuse and their oral manifestations, as well as techniques that may assist in identifying a substance-abusing patient. The potential for contraindications to dental therapy along with possible

resulting medical emergencies and the necessity for dosage modifications of commonly used dental medications in such patients will also be discussed.

**Speaker:** Tom Viola, RPh, Registered Pharmacist, pharmaceutical care consultant, national lecturer, Clinical Professor of Pharmacology and faculty member at four dental hygiene schools.

Support Sponsors: Premier Co. and Select Dental Staffing, LLC

premier



## PLS Continuing Education Series

### NOVEL H1N1 INFLUENZA A, MULTI-DRUG RESISTANT ORGANISMS, TUBERCULOSIS....What is new and what is not\* (2 CEUs and refreshments) \$60



**#C2119** Thursday, April 15, 2010 7:00 – 9:00 pm  
Holiday Inn, North Haven, CT (travel directions #4)

This presentation will provide participants with an overview of the current epidemiology of these infections as well as current CDC recommendations for healthcare settings. Implications for infection and prevention control policies, procedures and practices for dental practice settings will be discussed.

The participant will be able to:

- explain the infection risks for H1N1, MRSA and TB in dental healthcare settings.
- identify evidence-based resources and guidance organizations for infection prevention and control.
- explain the current CDC infection control recommendations for H1N1, MRSA and TB.
- differentiate surgical mask and N95 respirator.
- evaluate their current infection control policies, procedures and products.
- update their site-specific infection control program.

**Speaker: Kathy Eklund, RDH, MHP**, Director of Infection Control and Occupational Health, and the Forsyth Research Subject and Patient Safety Advocate at The Forsyth Institute. She is an author of the *CDC Guidelines for Infection Control In Dental Health-Care Settings - 2003*. Ms. Eklund is a nationally and internationally recognized lecturer on these topics and an adjunct associate professor.

Support Sponsor: Crosstex



### PARTNERS IN PERIO: HAND INSTRUMENTATION AND ULTRASONIC SCALING (4 CEUs and continental breakfast) \$110



**#130AM** Sunday, April 18, 2010 9 am – 12:30 pm  
Trumbull Marriott, Trumbull, CT (travel directions #1)

Clinical skills required for providing periodontal therapy most effectively and efficiently may be enhanced and strengthened by viewing all instruments as a total unit rather than as separate entities. This workshop presents innovative instrument designs and solution-driven approaches to meet the inevitable challenges of mechanically treating “invisible” root surfaces. Discover practical alternatives that work in the most difficult, frustrating situations. Examine the design characteristics of a variety of hand instruments and power scalers (both magnetostrictive inserts and piezoelectric tips). This workshop will provide practical principles for confronting clinical complications with dexterity, skill, and confidence. The appropriate selection of hand instruments combined with ultrasonic scalers will help to maximize performance, minimize stress, and increase the clinician’s professional satisfaction level.

**Speaker: Sherry Burns, RDH, MS**, is the Senior Education Consultant with Hu-Friedy Mfg. Co., Inc., and is an internationally recognized expert on instrument design, sharpening, and clinical techniques. She is the originator of the design concept for the After Five® curettes, the simplified sharpening strategy known as “It’s About Time to Get On the Cutting Edge” and contributed to the Satin Swivel™ Ultrasonic Insert and the Gracey 17/18 curette.

Support Sponsors: Hu-Friedy Mfg. Co. and OraPharma, Inc.



## PLS Continuing Education Series

### EMERGENCE - EASE (2 CEUs and refreshments) \$60



**#C2120** Thursday, April 29, 2010 7:00 – 9:00 pm  
Ethan Allen Inn, Danbury, CT (travel directions #3)

Remain Calm! That is a basic and simple rule during a panic situation. Whether at work or home accidents can happen. This seminar will focus on prevention, recognition of early warning signs, and how to respond and treat the most common dental office emergencies including syncope, shock, allergic reaction, seizures and respiratory distress. An update and review for pre-med protocol, first aid kit contents and use of oxygen will be included. Emphasized are guidelines for a safe and healthy work environment in accordance with OSHA regulations, assessment protocol and documentation.

**Speaker: Cathie Collier, RDH, B.Ed.**, serves as faculty for the American Red Cross and The American Heart Association as a national lecturer, author and CPR Instructor Trainer. She has assisted a numerous variety of facilities with training and certification for CPR, First Aid and OSHA Compliance.

## Save These Dates for Fall Classes – Register Early for Special Rates

### I. DENTAL IMPLANT MAINTENANCE

### II. WHITENING

### (6 CEUs and brunch) \$165



**#140AP** Saturday, September 25, 2010 8:00 am – 2:00 pm  
Courtyard Marriott, Waterbury, CT (travel directions #5)

**Speaker: Gail Malone, RDH, BS**

Educational Grant provided by Dentsply



### DENTAL ASPECTS OF CRIMINAL INVESTIGATION INCLUDING BITE MARK EVIDENCE AND DOMESTIC VIOLENCE\* (2 CEUs) \$49 \*CE mandate for dentists



**#C2121** Thursday, September 30, 2010 7:00 – 9:00 pm  
Trumbull Marriott, Trumbull, CT (travel directions #1)

**Speaker: Henry Lee, PhD**, world-renowned forensic scientist

Exclusive Sponsor: Procter & Gamble



### I. OSTEOPOROSIS: ASSESSMENT, PREVENTION AND PHARMACOTHERAPY II. COMMONLY PRESCRIBED MEDICATIONS AND MANAGING THE SIDE EFFECTS OF MEDICATION USE (6 CEUs and brunch) \$165



**#150AP** Friday, November 12, 2010 8:00 am – 2:00 pm  
Trumbull Marriott, Trumbull, CT (travel directions #1)

**Speaker: Ann Eshnauer Spolarich, RDH, PhD**

Support Sponsors:  
Colgate Oral Pharmaceuticals and Philips



## Home Study CE Course

### OSHA TRAINING FOR THE DENTAL HEALTH CARE WORKER (2 CEUs)



By **Cathie Collier, RDH, B.Ed.**; Practicing Hygienist, Corporate Consultant, CPR and Clinical Instructor and National Lecturer. (see inside cover for course approval and credits)

**HOME STUDY:** At this time, CT recognizes home study CEUs for Dentists ONLY. CDAs earn credit for home study through their association from the DANB, Inc. RDHs with licenses outside of Connecticut may take the home study courses for credit according to their State regulations. CT home study course regulations for RDHs may change this year. Check the PLS website for updates.

#### Educational Objectives

1. Understand training regulations as established and recommended by OSHA and the CDC.
2. Identify essential practices that reduce the risk of disease transmission.
3. Choose personal protective equipment in accordance with CDC recommendations.
4. Identify and implement work practice and engineering controls in the dental setting.

#### Training Regulations

Occupational Health and Safety Administration (OSHA) compliance is mandatory for all dental facilities. They regulate State and Federal health and safety laws with their primary concern being the employee. The Center for Disease Control (CDC) establishes the guidelines and recommendations to assist with OSHA compliance. The CDC's primary concern is with the health and safety of the employee and the client. (1)

Annual training of employees assures consistency in maintaining a safe and healthy work environment. The owner of the practice is responsible to provide training, which can be provided on a variety of levels. This article serves as a means of training for compliance. A qualified agency or employee that is familiar with microbiology, modes of disease transmission, infection control, safety procedures and products can also provide training. (2) Upon completion of training, employees must receive a certificate or sign a training log indicating that training has occurred. Training should happen before the initial assignment of an employee or whenever changes occur at the work place. The information obtained for this article is in accordance with guidelines of the CDC and OSHA. Further information regarding regulation and guidelines may be obtained from their perspective sites. (1,2)

#### Introduction

Dental healthcare workers (DHCW) are at risk for exposure and injury. A sound work environment is essential for employees. Record keeping, Hazards Communication and the Bloodborne Pathogens Standards Act are the three main categories for OSHA compliance. This article will address a section of the Bloodborne Pathogens Standards Act. The program aims to assist in the reduction of exposure, disease transmission and injury to an employee.

The goal of an infection control program should be to maintain human host resistance, reduce or kill the number of organisms, or stop the path of an organism before it enters a host. Standard precautions should be incorporated to minimize or eliminate contact with blood, all body fluids (except sweat), non-intact skin, and mucous membranes.

Immunization is the first line of defense. DHCW should be aware of the span of contagious diseases for which immunization is recommended. The Advisory Committee on Immunization Practices provides the national guidelines. Immunization policies for the DHCW should include current state and federal regulations as well as recommendations from the U.S. Public Health Services and professional organizations. (1) Hepatitis, TB, Influenza, Measles, Mumps and Rubella are identified as just a few infectious diseases for which immunization is required.

#### Hand Hygiene

Antimicrobial soap or alcohol based hand rub are acceptable by the CDC. Noncompliance of proper hand washing is associated with infection and outbreaks. The type of hand washing depends on the type of procedure. Non surgical hand washing is recommended for 15 seconds. Surgical hand scrubs should last

2 minutes including arms. Hands should be washed before and after treating each patient and before donning gloves. When utilizing hand rub products apply adequate amount to the palm of one hand and rub hands together for 10 – 15 seconds. (1) Even with the most thorough hand cleansing, bare handed touching of inanimate objects like faucets or sink areas is likely to recontaminate hands.

Soap is recommended when hands are visibly soiled. Hand rubs are recommended when water is not available or if the public water supply is contaminated. (1)

Frequent hand washing, hand care products and contact with dental materials can compromise skin integrity. A product's range of effectiveness and safety should be considered. Hand soaps containing chlorhexidine, iodine, iodophors, PCMX and triclosan are considered broad spectrum, persistent and fast acting. Alcohol based hand rubs containing 60% – 95% ethanol or isopropanol alcohol are proficient. Although effective, these products can dry and irritate skin. (1)

Lotions can help to minimize irritation, however, information should be obtained from lotion manufacturers to determine the interaction between lotions, gloves, and dental products. Also, take into consideration that skin integrity is compromised when chapped, irritated, or when abrasion or open wounds are present.

Soap and hand care products should be stored in disposable closed containers or closed containers that are washed and dried before refilling. Do not add soap or lotion to top off container.

Keep nails well groomed. Nail edges that are rough or sharp can compromise glove integrity. Artificial nails can also create leakage of gloves and make glove donning more difficult. Jewelry can harbor bacterial growth and compromise the wearing of gloves. (1)

#### Personal Protective Equipment (PPE)

PPE refers to gloves, eyewear, mask, face shield, lab coats and gowns. These items should fit properly and be fluid and impact resistant. Cross contamination occurs when PPE items are touched and adjusted during procedures. Single use PPE should be properly removed and disposed of when visibly soiled or torn. PPE should only be worn in designated work related areas.

Gloves are worn to minimize contamination of hands and the transfer of microorganisms. Due to the possibility of microscopic defects in gloves, hand washing is still essential. Gloves that properly conform to the hands and fingers will increase tactile sensitivity, reduce cramping and possible injury. Glove integrity does diminish over time with types of procedures and materials used.

There are a variety of physical reactions that may occur with contact to latex, chemicals, masks or soaps used in the dental setting. Contact dermatitis is classified as "irritant" or "allergic." Irritant dermatitis is common and non-allergic, appearing as dry itchy skin at the point of contact. Allergic dermatitis often manifests as a rash appearing hours after contact and is similar to irritant dermatitis.

Latex hypersensitivity, which affects both patients and DHCW, is the most serious of all reactions. Signs and symptoms may include a runny nose, sneezing, a scratchy throat, and itchy eyes, progressing to coughing, wheezing, anaphylaxis and death.

Prevention of latex allergies is reduced with a comprehensive medical history, and the use of powder free, low allergen and latex free products. Schedule patients with latex irritants early in the day before the latex allergens become airborne. Have Epi-pens or Benadryl in a first aid kit and know proper use and administration.

An operator mask should have a rating of greater than 95% filtration rate to protect against both large and small airborne particles. The mask should fit firmly around nose, mouth, and sides and should be changed when moist or wet to avoid a reduction of airflow. Avoid touching the front where debris has landed when working or removing the mask. An operator mask should also be worn when wearing a face shield.

For full barrier protection over uniforms, gowns/lab coats should be a fifty percent mixture of cotton and polyester or sixty/forty percent fluid resistant material. These garments should have long sleeves and a high collar. Fluid resistant gowns can release bacteria on contact and should not be worn outside of the operator. Cotton gowns require proper laundering services.

Eyewear is vital for the patient, as well as the employee, and should fit snugly to face and brow area. Clean and disinfect eyewear according to manufacturer's instructions after use, or when visibly soiled.

According to the CDC, the best sequence for wearing PPE, is to put on the gown first, mask, glasses and gloves last. To remove the PPE, the sequence is gloves, glasses, gown and mask.

The DHCW'S overall safety increases when incorporating work practice and engineering controls. Work practice controls refer to behaviors or the way we practice. Examples in this category include single handed needle recapping, use mirrors, tongue depressors or cheek retractors, immediate removal of burs at point of use. Engineering controls are the utilization of devices that eliminate or isolate a hazard. Examples here include: utilization of forceps to retrieve gauze or cotton rolls, needle recapping device, sharps container, ultrasonic cleaners, and instrument cassettes. (1,2)

References: (1) MMWR 2003 report, Dec. 19, 200/Vol. 52/No.RR-17  
(2) www.OSAP.org, OSAP, Infection Control in Dentistry, Vol.7, No. 4 August 2008

### Questions

- OSHA training should be provided:
  - annually
  - upon initial assignment
  - both of the above
- Which feature is part of an infection control goal?
  - Maintain host resistance
  - Contain microorganisms to just the operatory
  - Applying lotion to your skin
- Which of the following is considered the best line of defense?
  - Proper hand washing
  - Immunization
  - Proper selection of PPE
- How long should surgical hand washing be preformed?
  - 5 minutes
  - 2 minutes
  - 15 seconds
- Which type of hand cleansers is recommended to use if the water supply is contaminated?
  - Alcohol based hand rub
  - Antimicrobial hand soap and lotion
  - Both are acceptable for use
- Frequent hand washing helps maintain skin integrity.
  - True
  - False
- It is considered safe to reuse gloves.
  - True
  - False
- Which statement best describes an allergic dermatitis?
  - The reaction occurs hours after contact with product
  - This reaction often results in the death of a patient
  - The signs include sneezing and itchy eyes
- Which of the following can reduce the risk of latex allergic reactions?
  - Schedule the patient in the evening when there are less people in the office
  - Utilize latex free products
  - Incorporate proper ventilation in the operatory

- To block large and small airborne particles the filtration rate of a mask should be:
  - Less than 50%
  - Greater than 75%
  - Greater than 95%
- Which of the following statement is true regarding masks?
  - When applying PPE, mask should be put on and removed first
  - It is safe to remove a mask from the front
  - Masks should be worn when using a face shield
- Which statement best applies when selecting PPE?
  - Proper fit reduces the chance for exposure
  - Fluid resistant gowns can be washed and reused
  - Neither statement applies
- It is safe to wear a fluid resistant gown outside of the working area.
  - True
  - False
- Which of the following is not considered a work practice control?
  - Single handed recapping
  - Instruments
  - Using a sharps container
- Which of the following is considered to be an engineering control?
  - Ultra sonic instrument cleaners
  - Two handed recapping
  - Removing burs from hand pieces at point of use

### Answer Sheet

(70 is passing) AGD code: 148

Completely fill in the circle of the letter that best answers the question. Only one answer per item.

- |                |                 |
|----------------|-----------------|
| 1. (A) (B) (C) | 9. (A) (B) (C)  |
| 2. (A) (B) (C) | 10. (A) (B) (C) |
| 3. (A) (B) (C) | 11. (A) (B) (C) |
| 4. (A) (B) (C) | 12. (A) (B) (C) |
| 5. (A) (B) (C) | 13. (A) (B) (C) |
| 6. (A) (B) (C) | 14. (A) (B) (C) |
| 7. (A) (B) (C) | 15. (A) (B) (C) |
| 8. (A) (B) (C) |                 |

### Course Evaluation

Please use the scale key to evaluate this course:

1- poor 2 - fair 3 - good 4 - excellent

- |   |       |    |   |   |
|---|-------|----|---|---|
| 1. To what level were the objectives of the course met: | 1     | 2  | 3 | 4 |
| 2. How would you rate the content of the course:        | 1     | 2  | 3 | 4 |
| 3. To what level was the content relevant to your work: | 1     | 2  | 3 | 4 |
| 4. Author's ability to express ideas clearly:           | 1     | 2  | 3 | 4 |
| 5. Ease of administration for this course:              | 1     | 2  | 3 | 4 |
| 6. Would you participate in another home study course?  | YES   | NO |   |   |
| 7. What additional course would you be interested in?   | _____ |    |   |   |

**COURSE EXPIRES December 31, 2010**

Send this page and the registration form (pg.14), with \$30 to the PLS office to receive your certificate.

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## INSTANT NOTIFICATION

You are notified within  
minutes of an assignment  
that meets your criteria!

CONTACT US

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PHONE: (860) 432 7215 FAX: (860) 432 7218  
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## Travel Directions

Please arrive 30 minutes early for attendance and light refreshments. Expect traffic delays or road construction. For directions, please call the hotel or check [www.mapquest.com](http://www.mapquest.com) or online at [www.pls.org](http://www.pls.org).

### #1 Trumbull Marriott, Trumbull, CT

186 Hawley Lane • Trumbull, CT 06611  
(203) 378-1400

### #2 CPR and Hands On Clinical Courses

Brush and Floss Dental Center  
4949 N. Main Street • Stratford, CT 06614  
(203) 218-8233 (PLS office)

### #3 Ethan Allen Inn, Danbury, CT

21 Lake Ave. Ext. • Danbury, CT 06811  
(203) 744-1776

### #4 Holiday Inn, North Haven, CT

201 Washington Avenue • North Haven, CT 06473  
(203) 239-4225

### #5 Courtyard by Marriott, Waterbury, CT (Free Parking)

63 Grand Street • Waterbury, CT 06702  
(203) 596-1000

### #6 Courtyard by Marriott, Cromwell, CT

4 Sebethe Drive • Cromwell, CT 06416  
(860) 635-1001

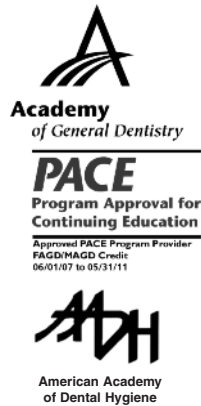
## Course Approval, CEUs & Certificates

Certificates and credits (50 minutes = one CEU) are awarded at course completion. PLS maintains records for course participants. Please maintain your records of certificates for professional audit verification.

- AADH, Inc. (January 1 - December 31, 2010)
  - AGD PACE #210805 (June 1, 2007 - May 31, 2011)
  - DANB, Inc. recognizes AGD courses for approved credit for certified dental assistants\*\*
- \*\* "DANB Approval" indicates that CEUs appears to meet certain specifications as described in the DANB Recertification Guidelines. DANB does not, however, endorse or recommend any particular continuing education course and is not responsible for the quality of any course content.

Disclaimer: PLS makes every effort to present high caliber speakers in their respective areas of expertise. The presentations of these speakers, authors and topics in no way imply endorsement of any product, technique or service.

Visit the PLS website for CT mandates and other valuable links.



## Course Policies

- Refund requires 10 days notice and a processing fee of \$20 will be charged.
- Cancellation requires a 24 hour minimum notice before course for credit or exchange.
- No attendance without notice, as above, results in no credit, exchange or refund.
- PLS reserves the right to change speakers and sites as required.
- PLS reserves the right to cancel or reschedule classes as required.
- STORM cancellation information: contact the PLS office or call the meeting site/hotel.

## Registration, Payment & Confirmation

- Register by phone, fax, internet, or mail.
- Submit a separate registration form for each registrant.
- Include full payment or attach and apply special offers.
- All registrations will be confirmed by e-mail only.
- Online registrations are automatically confirmed.
- Course travel directions are online at [www.pls.org](http://www.pls.org).
- To verify registration, contact [jturcotte@pls.org](mailto:jturcotte@pls.org) or 203-261-2857 (PLS office).
- Mark your calendar for registered classes and locations. *Save this brochure!*

## Ways to Register

MAIL Check is payable to "PLS" • Send to: PLS • 31 Lois Circle • Monroe, CT 06468  
 FAX Form and major credit card information to (203) 459-2911  
 PHONE Call to register (203)-261-2857  
 ONLINE [www.pls.org](http://www.pls.org) (confirmations are automatic)  
 EMAIL [jturcotte@pls.org](mailto:jturcotte@pls.org)

## Registration Form

Thank you for choosing PLS for life-long learning and professional growth.  
 (please print )

First Name \_\_\_\_\_ Last Name \_\_\_\_\_  
 Degree: Dr., RDH, CDA, Other \_\_\_\_\_ AGD/ADA# \_\_\_\_\_  
 Address \_\_\_\_\_ Professional License # \_\_\_\_\_  
 City \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_  
 State \_\_\_\_\_ ZIP Code \_\_\_\_\_ Bus. Phone ( ) \_\_\_\_\_  
 E-mail \_\_\_\_\_ FAX ( ) \_\_\_\_\_

confirmation by e-mail only and home study certificate

**Early Registration Special: Sign up for 3 or more courses by March 1, 2010 and save \$25! Call for group rates!**

**All tuition is subject to change.**

Check mark ( ✓ ) all selected courses

### DAYTIME COURSES

- 6010A, 3/14/10, DH BRUSH UP, \$595 (\$625 after 3/1/10)
- 110AP, 3/19/10, BOOMERS, \$165
- 120AM, 3/27/10, STREET DRUGS, \$110
- 130AM, 4/18/10, PARTNERS IN PERIO, \$110
- 140AP, 9/25/10, IMPLANTS/WHITENING, \$165
- 150AP, 11/12/10, OSTEOPOROSIS/PHARM, \$165

### EVENING COURSES

- C2119, 4/15/10, H1N1, \$60
- C2120, 4/29/10, EMERGENCIES, \$60
- C2121, 9/30/10, FORENSICS, \$49

### HOME STUDY COURSE

- \$30 for 2 CEUs Certificate (submit with pg 9)

### CPR COURSES

- 2010A, CPR, 3/14/10, \$90
- 2010B, CPR, 4/25/10, \$90
- 2010C, CPR, 10/17/10, \$90

### FOR PRIVATE OR CLINICAL COURSES

CALL (203) 261-2857 FOR DETAILS

Sub Total Courses Amount \$ \_\_\_\_\_

Minus \$25 for 3 courses (by 3/1/10) \$ \_\_\_\_\_

Total Amount Paid \$ \_\_\_\_\_



Credit Card: Expiration Date \_\_\_\_\_  VISA  MC  Discover

Account # \_\_\_\_\_

3 Digit Security Code (from back of card) \_\_\_\_\_

Card Holder's Name \_\_\_\_\_

Card Holder's Signature \_\_\_\_\_